### What stays the same

- Worldwide acceptance at over 36 million places
- Purchases are deducted from your business checking account
- · Cash access at ATMs worldwide
- Liability protection for unauthorized purchases<sup>2</sup>

## What's improved

NEW Chip Technology
 NEW Extended Warranty
 NEW Identity Theft Resolution Services
 NEW MasterAssist™ Travel Assistance Services
 NEW MasterCard Airport Concierge™
 NEW MasterCard Easy Savings® Program

• NEW MasterCard Global Service  $^{\text{TM}}$ 

NEW MasterCard® VAT Reclaim Service
NEW MasterRental Insurance

NEW Purchase Assurance



IMPORTANT: To prevent an interruption in debit card access, please call 
☐ 1-877-420-5514 to activate your new card now.

### YOUR QUESTIONS ANSWERED

- Why are you replacing my existing debit card?
   We've partnered with MasterCard to improve your benefits and add chip technology to your card at no cost to you.
- Why does my new card contain a microchip?
   Banc of California is moving to chip technology because it provides more security and ease of use in other countries and is expected to become standard in the U.S.
- What other new benefits will I gain?
   As soon as you activate your new card, you'll gain immediate access to Chip Technology, Extended Warranty, Identity Theft Resolution Services, MasterAssist™ Travel Assistance Services, MasterCard Airport Concierge™, MasterCard Easy Savings® Program, MasterCard Global Service™, MasterCard® VAT Reclaim Service, MasterRental Insurance and Purchase Assurance which are described inside this brochure.¹
- · What do I need to do?
  - Call to activate your new card and select a PIN number and start using your new MasterCard today.
  - 2. Provide your new card number to any merchants that automatically bill your old card.

Your old card is scheduled to expire soon



BANC OF CALIFORNIA

PRIVATE

- 1. Certain restrictions apply. For details, see the enclosed Guide to Benefits.
- 2. Certain restrictions apply. See www.mastercard.us/zero-liability for details.

MasterCard, BusinessCard and the MasterCard brand mark are registered trademarks and MasterCard Global Service, MasterCard Airport Concierge and MasterAssist are trademarks of MasterCard International Incorporated, used pursuant to a license.

All third party trademarks referenced herein are the property of their respective owners.

# **IMPORTANT:**

Your existing Banc of California Private Bank Visa® Business Debit Card is scheduled to expire soon

# WELCOME

to your new Private Bank Business Debit MasterCard®



### **ENJOY ADDED BENEFITS**

Activate and start using your new MasterCard today



BANC OF CALIFORNIA.

3049057

BDCP

### **IMPORTANT:**

For continued debit card access plus even better cardholder benefits follow these 4 steps today:

- CALL 1-877-420-5514 to activate your new MasterCard and select a PIN number
- SIGN the back of your new MasterCard
- CUT UP and discard your old Visa® debit card
- NOTIFY MERCHANTS of your new card number if they automatically bill your debit card

Security Reminder: NEVER share your PIN with anyone.

Banc of California will NEVER ask for your PIN. If you receive an unsolicited call, text or email asking for your PIN or other personal account information, do not respond.

Your Banc of California Private Bank Visa® Business Debit Card is scheduled to expire soon, so don't delay...

Activate your new Private Bank Business Debit MasterCard® today for immediate access to these enhanced benefits



### Chip Technology

improves the global usability and security of your card as more merchants at home and abroad switch to advanced chip card terminals.



### **Extended Warranty**

doubles most manufacturer or U.S. store brand warranties for up to one additional year.1



### **Identity Theft Resolution Services**

assists you with credit bureau notification and debit card replacement and provides you with an ID Theft Affidavit should you become the victim of Identity Theft.1



### MasterAssist™ Travel Assistance Services

can provide emergency travel assistance plus pre-trip destination information when traveling more than 100 miles from home.1



### MasterCard Airport Concierge

provides a Meet and Greet agent to assist with flight connections plus, at select airports, expedited security/ immigration processing



### MasterCard Easy Savings® Program

pay with your eligible MasterCard business card and save on the things that make doing business easier. Learn more and register at EasySavings.com.



### MasterCard Global Service™

provides 24 hour a day, seven day a week assistance with lost and stolen card reporting, emergency card replacement, emergency cash advance, as well as assistance with locating ATMs.1



### NEW!

### MasterCard® VAT Reclaim Service

provides companies doing business in Europe an easy and efficient way to reclaim their VAT.1



### NEW!

### MasterRental Insurance

can provide reimbursement for physical damage to or theft of a rental vehicle.1



### Purchase Assurance

covers most items purchased with your card if they are damaged or stolen within 90 days of the date of purchase.1



### Zero Liability

means that in the event that your card is used to make unauthorized purchases—whether made in a store, by phone, or online-you won't be held liable.2



Questions? See the back cover or visit bancofcal.com/debit



